

## Chamilo LMS - Bug #8461

### Fatal error in TICKET plugin

12/10/2016 00:20 - Andre Boivin

<b>Status:</b>	Bug resolved	<b>Start date:</b>	12/10/2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	80%
<b>Category:</b>	Plugins	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.11.0	<b>Spent time:</b>	0.00 hour
<b>Complexity:</b>	Normal	<b>SCRUM pts - complexity:</b>	?
<b>Description</b>			
Si on demande une confirmation, on obtient ce message d'erreur: Unknown column 'ticket_id' in 'where clause'			

#### Associated revisions

##### Revision 92816c36 - 12/10/2016 13:00 - jmontoyaa

Fix replace id with ticket\_id see #8461

#### History

##### #1 - 12/10/2016 05:00 - Yannick Warnier

- Status changed from New to Needs more info
- Assignee set to Andre Boivin

Dans une version 1.10 ou 1.11? (je pose la question parce que Julio a fait **beaucoup** de corrections pour la 1.11)

##### #2 - 12/10/2016 08:59 - Julio Montoya

mmm mais il est ou le fatal error? :) (le message de PHP avec le nom de fichier et la ligne)

##### #3 - 12/10/2016 12:13 - Andre Boivin

- Assignee changed from Andre Boivin to Julio Montoya

Sur la version 1.11x du 9 oct

Fatal error: Uncaught exception 'PDOException' with message 'SQLSTATE[42S22]: Column not found: 1054 Unknown column 'ticket\_id' in 'where clause' in D:\usbw\root\chamilo1.11\vendor\doctrine\dballib\Doctrine\DBAL\Driver\PDOConnection.php:104 Stack trace: #0 D:\usbw\root\chamilo1.11\vendor\doctrine\dballib\Doctrine\DBAL\Driver\PDOConnection.php(104): PDO->query('UPDATE ticket\_t...') #1 D:\usbw\root\chamilo1.11\vendor\doctrine\dballib\Doctrine\DBAL\Connection.php(833): Doctrine\DBAL\Driver\PDOConnection->query('UPDATE ticket\_t...') #2 D:\usbw\root\chamilo1.11\main\inc\lib\database.lib.php(360): Doctrine\DBAL\Connection->executeQuery('UPDATE ticket\_t...') #3 D:\usbw\root\chamilo1.11\main\inc\lib\TicketManager.php(680): Database::query('UPDATE ticket\_t...') #4 D:\usbw\root\chamilo1.11\main\ticket\ticket\_details.php(421): TicketManager::insert\_message('1', 'Re:: blabla', '<p>gfhf</p>??', Array, 1, 'NOL', true) #5 {main} Next exception 'PDOException' with message 'SQLSTATE[42S22]: Column not found: 105 in D:\usbw\root\chamilo1.11\vendor\doctrine\dballib\Doctrine\DBAL\Driver\AbstractMySQLDriver.php on line 71

##### #4 - 12/10/2016 13:00 - Julio Montoya

- Assignee deleted (Julio Montoya)

Je viens d'ajouter des corrections

<https://github.com/chamilo/chamilo-lms/commit/92816c36812fe96073363b00eda67f290921f993>

##### #5 - 12/10/2016 15:48 - Yannick Warnier

André, à partir de maintenant, ce serait plus simple à gérer pour nous si tu pouvais enregistrer les nouveaux rapports d'erreur sur

<https://github.com/chamilo/chamilo-lms/issues/>

Nous avons annoncé sur la liste de développement, il y a environ 2 mois, que nous passerions progressivement à ce système sur l'espace d'un an, donc tu as encore le temps, mais comme tu enregistres à un rythme assez régulier, ce serait sympa si tu pouvais être un "early adopter" :-)

Les tâches déclarées ici jusqu'à présent resteront ici.

**#6 - 12/10/2016 15:49 - Yannick Warnier**

- Status changed from Needs more info to Needs testing
- Assignee set to Andre Boivin
- % Done changed from 0 to 80

**#7 - 14/10/2016 16:49 - Andre Boivin**

- Assignee changed from Andre Boivin to Julio Montoya

J'ai maintenant ce message si je demande une confirmation, (fichiers 1.11 release du 14 oct.):

```
Fatal error: Uncaught exception 'PDOException' with message 'SQLSTATE23000: Integrity constraint violation: 1452 Cannot add or update a child row: a foreign key constraint fails ('chamilo111'.ticket_ticket', CONSTRAINT `FK_EDE2C7686BF700BD` FOREIGN KEY ('status_id') REFERENCES `ticket_status` ('id'))' in D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Driver\PDOConnection.php:104 Stack trace: #0 D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Driver\PDOConnection.php(104): PDO->query('UPDATE ticket_t...') #1 D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Connection.php(833): Doctrine\DBAL\Driver\PDOConnection->query('UPDATE ticket_t...') #2 D:\usbw\root\chamilo1.11\main\inc\lib\database.lib.php(360): Doctrine\DBAL\Connection->executeQuery('UPDATE ticket_t...') #3 D:\usbw\root\chamilo1.11\main\inc\lib\TicketManager.php(679): Database::query('UPDATE ticket_t...') #4 D:\usbw\root\chamilo1.11\main\ticket\ticket_details.php(421): TicketManager::insert_message('2', 'Re:: new t in D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Driver\AbstractMySQLDriver.php on line 60
```

**#8 - 17/10/2016 05:06 - Yannick Warnier**

Julio, je te laisse ce lundi matin pour y jeter un oeil, mais si ça va pour toi dans 1.11.x, je fais la release stable dans l'après-midi.

**#9 - 17/10/2016 09:42 - Julio Montoya**

- Assignee deleted (Julio Montoya)

Andre Boivin wrote:

J'ai maintenant ce message si je demande une confirmation, (fichiers 1.11 release du 14 oct.):

```
Fatal error: Uncaught exception 'PDOException' with message 'SQLSTATE23000: Integrity constraint violation: 1452 Cannot add or update a child row: a foreign key constraint fails ('chamilo111'.ticket_ticket', CONSTRAINT `FK_EDE2C7686BF700BD` FOREIGN KEY ('status_id') REFERENCES `ticket_status` ('id'))' in D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Driver\PDOConnection.php:104 Stack trace: #0 D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Driver\PDOConnection.php(104): PDO->query('UPDATE ticket_t...') #1 D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Connection.php(833): Doctrine\DBAL\Driver\PDOConnection->query('UPDATE ticket_t...') #2 D:\usbw\root\chamilo1.11\main\inc\lib\database.lib.php(360): Doctrine\DBAL\Connection->executeQuery('UPDATE ticket_t...') #3 D:\usbw\root\chamilo1.11\main\inc\lib\TicketManager.php(679): Database::query('UPDATE ticket_t...') #4 D:\usbw\root\chamilo1.11\main\ticket\ticket_details.php(421): TicketManager::insert_message('2', 'Re:: new t in D:\usbw\root\chamilo1.11\vendor\doctrine\dbal\lib\Doctrine\DBAL\Driver\AbstractMySQLDriver.php on line 60
```

Je viens de corriger ca.

**#10 - 14/09/2021 20:24 - Andre Boivin**

- Status changed from Needs testing to Bug resolved