## Chamilo LMS - Bug #8225
### Bug in manual subscription class

**09/05/2016 16:00 - Frans Kamp**

<table>
<thead>
<tr>
<th>Status:</th>
<th>Rejected - Abandoned</th>
<th>Start date:</th>
<th>09/05/2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td>Frans Kamp</td>
<td>% Done:</td>
<td>80%</td>
</tr>
<tr>
<td>Category:</td>
<td>Classes</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Target version:</td>
<td>1.10.6</td>
<td>Spent time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Complexity:</td>
<td>Normal</td>
<td>SCRUM pts -</td>
<td>?</td>
</tr>
</tbody>
</table>

**Description**

When you want to subscribe a user to a class manually, Chamilo is deleting other users.

For example, we have a class with 1360 users. When we add 1 person manually, the amount of users after saving is 967.

When using the CSV import there is no problem.

We use Chamilo version 1.10.4 // mysql // apache server

**History**

**#1 - 09/05/2016 18:24 - Yannick Warnier**
- Status changed from New to Assigned
- Assignee set to José Loguercio
- Target version set to 1.10.6

**#2 - 09/05/2016 23:49 - Yannick Warnier**
- Status changed from Assigned to Needs testing
- Assignee changed from José Loguercio to Frans Kamp
- % Done changed from 0 to 80

Hi,

This is very likely to be due to your PHP settings.
Because it's a big list, it's likely that the setting max_input_vars (in PHP 5.5) or suhosin.post_max_vars (or something like that, in PHP 5.4) is blocking the users above 1000.

This is because the max_input_vars setting has a default of 1000, and because this page contains a lot more "input variables" than just this list of users (e.g., hidden fields and so on), you're probably left with just 967 users (1000 - 33 other fields or something like that).

Please try increasing this limit in your php.ini or your vhost config to 10,000, for example, and try again the same process.
Note that this error is likely to happen in all similar lists in Chamilo. It's simply a limit that is not often crossed in the 31,000 Chamilo portals we have around the globe, but around 5% of these are probably facing the problem at some point.

I'll add this to our optimization guide (in the documentation/ folder of your chamilo installation).

Please make sure you test that this Tuesday so we know for sure if this solves it or if there is something more, as we would like to release 1.10.6 on Wednesday or so.

**#3 - 18/05/2016 00:29 - Yannick Warnier**
This bug will be closed in 24h if no additional feedback is provided.

**#4 - 19/05/2016 02:28 - Yannick Warnier**
- Status changed from Needs testing to Rejected - Abandoned