**Chamilo LMS - Bug #8059**

**Cannot remove user when has items**

16/01/2016 11:42 - Alejandro Gallardo

<table>
<thead>
<tr>
<th>Status:</th>
<th>Rejected - Abandoned</th>
<th>Start date:</th>
<th>16/01/2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
<td></td>
</tr>
<tr>
<td>Assignee:</td>
<td>Alejandro Gallardo</td>
<td>% Done:</td>
<td>50%</td>
</tr>
<tr>
<td>Category:</td>
<td>Database &amp; API changes</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Target version:</td>
<td>1.11.0</td>
<td>Spent time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Complexity:</td>
<td>Easy</td>
<td>SCRUM pts -</td>
<td>complexity: ?</td>
</tr>
</tbody>
</table>

**Description**

In Chamilo 1.10.2 foreign key restrictions doesn't allow to remove users when has items.

To fix the bug add this code to main/inc/lib/usermanager.lib.php, before the sql query to remove the user from the table user:

```php
// Delete user from c_item_property
$sql = "UPDATE c_item_property SET to_user_id = NULL WHERE to_user_id = ".".$user_id."";";
Database::query($sql);
$sql = "UPDATE c_item_property SET insert_user_id = NULL WHERE insert_user_id = ".".$user_id."";";
Database::query($sql);
$sql = "UPDATE c_item_property SET lastedit_user_id = NULL WHERE lastedit_user_id = ".".$user_id."";";
Database::query($sql);
```

**History**

**#1 - 22/01/2016 13:28 - Alejandro Gallardo**
- Target version set to 1.10.4

**#2 - 30/01/2016 07:05 - AliaMori com**

Have attempted to apply this fix and is still not working. This has also been reported in the Chamilo forum by a different user (https://chamilo.org/forum/viewtopic.php?f=43&t=7346&p=28783) Mr. Gallardo kindly indicated that the fix should be added before the following code as indicated below, but this did not work for us. All the best and thank you for your time.

```php
// Delete user from database
$sql = "DELETE FROM $table_user_ WHERE id = ".".$user_id."";";
Database::query($sql);
```

**#3 - 30/01/2016 08:00 - Alejandro Gallardo**
- % Done changed from 100 to 50

It seems there are more foreign key related restrictions: https://chamilo.org/forum/viewtopic.php?f=43&t=7346&p=28784#p28784

AliaMori com wrote:

Have attempted to apply this fix and is still not working. This has also been reported in the Chamilo forum by a different user (https://chamilo.org/forum/viewtopic.php?f=43&t=7346&p=28783) Mr. Gallardo kindly indicated that the fix should be added before the following code as indicated below, but this did not work for us. All the best and thank you for your time.

```php
// Delete user from database
$sql = "DELETE FROM $table_user_ WHERE id = ".".$user_id."";";
Database::query($sql);
```
#4 - 01/02/2016 14:28 - Julio Montoya
- Status changed from New to Needs more info

I just applied this changes here:

https://github.com/chamilo/chamilo-lms/commit/6db2ef0ee7ae06b7785ab369d4e79e9d3c3d4c625

#5 - 04/02/2016 02:11 - AliaMori com

Two people have tried to apply these fixes without positive results. Reference:  
https://chamilo.org/forum/viewtopic.php?f=43&t=7346&start=10#p28813
Thanx.

#6 - 06/02/2016 03:13 - Alejandro Gallardo

Please can you post your mysql error log when trying to remove user? In Debian Systems (like the last Jessie stable version) is located in: 
/var/log/mysql/error.log

AliaMori com wrote:

Two people have tried to apply these fixes without positive results. Reference:  
https://chamilo.org/forum/viewtopic.php?f=43&t=7346&start=10#p28813
Thanx.

#7 - 12/02/2016 09:28 - AliaMori com

Sorry not able to locate the log file. No access to SSH for the next few weeks. Will forward message to other person with same feedback.

#8 - 03/03/2016 17:32 - Yannick Warnier

- Target version changed from 1.10.4 to 1.11.0

#9 - 01/06/2016 02:07 - Yannick Warnier

- Status changed from Needs more info to Rejected - Abandoned

Closing for lack of feedback. This should have been fixed in 1.10.6 (we fixed a series of other issues related to that).