

## Installation - Support #6792

### can not install the vid-conf-bbb extension

24/10/2013 06:19 - jingzhou wang

<b>Status:</b>	New	<b>Start date:</b>	24/10/2013
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Complexity:</b>	Normal		

#### Description

Hello,

I have successfully install the Chsmilo LCMS 3.1 . I intended to integrate with a BigBlueButton serve to provide video conference.

I download the extension vid-conf-bbb package under tag "CHAMILO\_LCMS\_CONNECT\_3\_0\_STABLE" from <https://bitbucket.org/chamilo-archive/vid-conf-bbb>

I upload the package under "common/extensions/video\_conferencing\_manager/implementation", and renamed it as "bbb"

I logged in to the Chamilo as admin, and went to "Administration" --> "Package manager"-->"Platform"-->"Common"-->"Extensionis"-->"Video conferencing"; the system could already sense the existence of package "BigBlueButton" (see the attached screen printout "bbb-package-sensed").

I clicked the install icon, the system displayed the message "The package.info file for common\extensions\video\_conferencing\_manager\implementation\bbb was either unreadable or not found", (see the attached screen printout "bbb-package-install-hang")

the install hang here, though I could go back to the previous page by clicking the browser gobak.

I cjecked the chamilo logs. it said "PHP Recoverable error File: /var/www/core/lynx/package/php/lib/data\_class/package.class.php - Line: 579 - Message: Argument 2 passed to core\lynx\package\Package::parse\_dependencies() must be an instance of DOMElement, null given, called in /var/www/core/lynx/package/php/lib/data\_class/package.class.php on line 568 and defined" (see the attached "error\_log\_20131024")

please help

thanks  
jingzhou

#### Files

bbb-package-sensed.png	85.7 KB	24/10/2013	jingzhou wang
bbb-package-install-hang.png	59 KB	24/10/2013	jingzhou wang
error_log_20131024.txt	5.31 KB	24/10/2013	jingzhou wang