Chamilo LMS - Bug #5312

Problemas com BBB plugin on Chamilo 1.9 Stable.

15/08/2012 21:52 - Ricel Leite

Status:	Bug resolved		**Start date:**	15/08/2012
Priority:	Low		**Due date:**	
Assignee:			**% Done:**	100%
Category:			**Estimated time:**	0.00 hour
Target version:	1.9.2		**Spent time:**	0.00 hour
Complexity:	Normal		**SCRUM pts - complexity:**	?

Description

Hello,

Chamilo 1.8.8.4 upgraded to 1.9 stable. Video Conference set up the plugin, however, when using the Video Conference, first it opens a new window with the message 'Unable to fetch & checksum url = e445a427d0544f23a03971349e3a6f2ff93f0a70'. Close this window and update the previous window and the room appears in "Record List". When trying to access the room I am directed to another page with the message:

<response>
<returncode>FAILED</returncode>
<messageKey>invalidMeetingIdentifier</messageKey>
<message>The meeting ID that you supplied did not match any existing meetings</message>
</response>

What to do to fix this problem?

Thank you and congratulations for the beautiful work.

Related issues:

Related to Chamilo LMS - Bug #4840: BigBlueButton bug in 1.9 nightly 2012-06-04	**Bug resolved**	**05/06/2012**

History

#1 - 15/08/2012 23:51 - Yannick Warnier

- Priority changed from High to Low

- Target version set to 1.9.2

Thanks for reporting. This is part of the "plugins" section of Chamilo. As such, it is low priority (even if your own needs tend to set it to high priority :-p).
If you want it quickly fixed, please consider hiring an official provider or developer to fix it.

#2 - 16/08/2012 15:17 - Ricel Leite

Olá Yannick.

Thanks for the quick response!
I'd like to know how to update the Chamilo 1.8.8.4 to 1.9 without updating the plugin BBB.
How can I do this?

Thank you.

#3 - 24/08/2012 15:25 - Julio Montoya

I think that's not possible, the plugin system changed a lot for chamilo 1.9, so the old bbb plugin will not work

#4 - 27/08/2012 23:01 - Julio Montoya

- Status changed from New to Needs more info

#5 - 28/08/2012 14:02 - Ricel Leite

Hello,

The problem is solved. Reinstalled the plugin and everything went ok, however sometimes it creates an indefinitely entry in the table plugin_bbb_meeting, making each time a user clicks to enter the videoconferencing opens a new room. The problem ends when we remove the entry from the table.

Thank you.

#6 - 12/09/2012 17:10 - Julio Montoya

- Status changed from Needs more info to Bug resolved

- % Done changed from 0 to 100